SHORT-TERM ACCOMMODATION CONDITIONS OF OCCUPANCY (28 DAYS OR LESS)

By booking your stay in accommodation located at Queen's University Belfast (the "University"), you hereby confirm you have read and agree to the following terms and conditions:

1. Accommodation Offer

The accommodation shall be located within the University's residential sites, which are customarily used as full-time student residence during academic terms. While we will endeavour to accommodate any specific requests, available accommodation options may be limited. We reserve the right to withdraw specific bedrooms or blocks from service and allocate alternative accommodation.

2. Payment

Full payment for the entire duration of the stay is required to secure the booking. Failure to pay in full will result in the booking being cancelled.

3. Accommodation Changes

We reserve the right to change the allocated accommodation for operational reasons, providing a reasonable alternative. You will be notified of any changes in writing.

4. Accessibility

We strive to support guests with disabilities or additional support needs. However, due to the varied nature of our Accommodation facilities, some areas may be inaccessible to wheelchair users or individuals with mobility impairments. If you have specific accessibility requirements, please contact us in advance to discuss your needs.

5. Check-in and Check-out Times

The Accommodation will be available from 2:00 PM on your arrival date. You must vacate the Accommodation by 10:00 AM on your departure date.

6. Personal Belongings and Storage

No additional storage facilities are provided. All personal belongings must be removed at the end of your stay, and the room must be left in the same or better condition as found.

7. Car Parking

Car parking may be available for a fee, subject to availability.

8. Smoking Policy

All accommodation offered is strictly non-smoking. Smoking is prohibited both inside and outside the buildings, except in designated smoking areas. Any breach of this policy may result in additional charges for cleaning or damage and potential eviction.

9. Non-Refundable Accommodation

No adjustments or refunds will be made for changes to travel plans, temporary absences or early departures.

10. Noise and Behaviour

You must conduct yourself in a manner respectful of other residents and comply with all University rules and regulations. You are responsible for the behaviour of any visitors you bring to the Accommodation, subject to the University's guest policy. The University reserves the right to remove any individual deemed to be disruptive. You indemnify the University against any losses, costs, damages, or expenses arising from such removal.

11. Property Damage and Liability

You are liable for any damage or destruction to the Accommodation or University property caused by you or your guests. You are also responsible for any exceptional cleaning costs. The University is not liable for any loss or damage to your personal belongings.

12. Complaints and Disputes

Any complaints or disputes must be submitted in writing within seven (7) days of the departure date.

13. Data Protection

Your personal data will be handled in accordance with the <u>Queen's Student Privacy Notice</u> and applicable data protection laws.